

ESCALATION MATRIX

Toll Free Number

0177-3589599

First Level

S. No.	Product Name	Contact No.	Email Id
1	IFPD (Benq)	7018835026	service-in@benq.com
2	Micro PC (INP)	8425866491	support@inp.co.in
3	Printer (Canon)	9418022732	customersupport@canon.co.in
4	PC (Dell)	1800-425-4002	Online_India@dell.com
5	UPS (Microtek)	8448692797	connect@microtekdirect.com
6	E-Content/LMS	8770241931	Probit.north@probitplus.com
7	Audio System (Zebronic)	9381777788	enquiry@zebronics.com

Next Level (Concerned District)

S. No.	District	Name of Person	Designation	Contact No.
1	Bilaspur	Bhupesh Nadda	District Coordinator	9857642201
2	Chamba	Hitender Pathania	District Coordinator	6230678771
3	Hamirpur	Lokinder	District Coordinator	7807401349
4	Kangra	Love Kumar	District Coordinator	9459772099
5	Kinnaur	Akarsh Chauhan	District Coordinator	9805116780
6	Kullu	Sunil Thakur	District Coordinator	8628088020
7	L&S	Sunil Thakur	District Coordinator	8628088020
8	Mandi	Nanak Chand	District Coordinator	9857359599
9	Shimla	Akarsh Chauhan	District Coordinator	9805116780
10	Sirmour	Gaurav Chauhan	District Coordinator	8219557673
11	Solan	Om Prakash	District Coordinator	9459898964
12	Una	Bhupinder	District Coordinator	9817130108
13	HP	Yogesh Goswami	Project Manager	8770241931
14	HP	Himanshu Mehta	Project Head	9816076656